

## Important Resources and Links

**CUSTOM Building Products Technical Services Department** – [www.custombuildingproducts.com](http://www.custombuildingproducts.com) or **800.282.8786**

Speak with a technician on the phone or chat online; search product details, installation and training materials, technical information, specification tools, instructional videos and more. Download our app and follow us on social media for product and event updates.



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### Standards

**ANSI (American National Standards Institute)** – [www.ANSI.org](http://www.ANSI.org)

*American National Standard Specifications for the Installation of Ceramic Tile* contains industry standards for both tile materials and installations.

**TCNA (Tile Council of North America)** – [www.TCNAtile.com](http://www.TCNAtile.com)

The *Handbook for Ceramic, Glass and Stone Tile Installation* contains construction details showing industry approved installation methods based on tile type, location and application.

**ASTM International (American Society for Testing and Materials)** – [www.ASTM.org](http://www.ASTM.org)

Develops and publishes technical standards for a range of construction and other materials.

**USGBC (United States Green Building Council)** – [www.usgbc.org](http://www.usgbc.org)

Promotes sustainability through LEED credits and other programs.

**MMSA (Materials and Methods Standards Association)** – [www.mmsausa.com](http://www.mmsausa.com)

Establishes standards of quality and performance for tile and stone and their installation.

### Education

**NTCA (National Tile Contractors Association)** – [www.TILE-assn.com](http://www.TILE-assn.com)

Publishes NTCA Reference Manual and many other valuable educational resources.

**CTEF (Ceramic Tile Education Foundation)** – [www.ceramictilefoundaation.org](http://www.ceramictilefoundaation.org)

Offers tile training courses including the CTI (Certified Tile Installer) Program.

**TCAA (Tile Contractors' Association of America)** – [www.tcaainc.org](http://www.tcaainc.org)

Organization representing BAC-signatory tile contractors and industry related suppliers.

**IMTEF (International Masonry Training and Education Foundation)** – [www.imtef.org](http://www.imtef.org) and [www.tilecertifications.com](http://www.tilecertifications.com)

Offers ACT (Advanced Certifications for Tile Installers) and other training for members.

### Materials

NSI (Natural Stone Institute) – [www.naturalstoneinstitute.org](http://www.naturalstoneinstitute.org)

TTMAC (Terrazzo, Tile & Marble Association of Canada) – [www.ttmac.com](http://www.ttmac.com)

NWFA (National Wood Flooring Association) – [www.nwfa.org](http://www.nwfa.org)

FCICA (Flooring Contractors Association) – [www.fcica.com](http://www.fcica.com)

Note: Individual tile manufacturers should be contacted for questions about the suitability of their materials for specific service conditions and for installation product compatibilities.

### Substrates

APA (Engineered Wood Association - [www.apawood.org](http://www.apawood.org)

ACI (American Concrete Institute) – [www.concrete.org](http://www.concrete.org)

ICRI (International Concrete Repair Institute) – [www.icri.org](http://www.icri.org)

ASCC (American Society of Concrete Contractors) – <https://www.asconline.org>

PCA (Portland Cement Association) – [www.cement.org](http://www.cement.org)

CCA (Canadian Construction Association) - [www.cca-acc.com](http://www.cca-acc.com)

This list is not intended to be all-inclusive or exhaustive but provides details on some organizations that are mentioned or may be of interest to viewers.